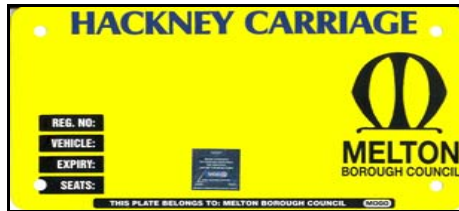


## WHAT DO THE PLATES MEAN?

The rear of any Taxi in this area should bear a plate issued by Melton Borough Council. It must show details of the vehicle, the number of passengers it may carry and when the plate expires.

There are two different plates and these are shown below.



Yellow plates mean the vehicle can be hailed and collect passengers from the street. These can also take advanced bookings but only if they keep the meter on and charge no more than the price shown when in the Borough.



Vehicles with a blue plate can only be used if an advanced pre-booking is made with an operator. A record of this booking and the details of the journey and passenger must be made.

## WHO LICENSES MELTON'S TAXIS?

The Licensing Team is made up of:-

Elaine Holdsworth, Licensing Officer

Anna Varley, Licensing Enforcement Officer

Sheila Croxall, Licensing Administrator

David Green, Licensing Administrator

## WHAT DO THEY DO?

They deal with all aspects of licensing including; vetting, issuing, monitoring and enforcement.

Their main focus is to ensure public safety is maintained to a high standard, and to continue to provide a quality and fair service to licensees and the community.

For further details please refer to the Hackney Carriage and Private Hire Licensing Policy and Conditions.

## HOW CAN THEY BE CONTACTED?

If you require any information regarding Melton's Taxis please contact a member of the Licensing Team at:

Melton Borough Council  
 Nottingham Road  
 Melton Mowbray  
 Leicestershire LE13 0UL  
 (01664) 502502  
[licensing@melton.gov.uk](mailto:licensing@melton.gov.uk)  
 or visit [www.melton.gov.uk](http://www.melton.gov.uk)

# TAXIS

## WHAT YOU NEED TO KNOW!



## ARE YOU INSURED?

At the end of most nights out the main concern for people is generally getting home as quickly as possible. Melton Borough Council recognises this but wants **you to get home as safely as possible**. This leaflet explains what the vehicle plates mean and also what it means if they do not have one. If a Taxi does not have a plate or the plate has expired then they are not insured to carry you, or your friends or family. This means that in the unfortunate event of a road traffic collision you will be unable to claim against the driver because they have no insurance. Below are some key issues that affect the insurance of a Taxi:

1. If the vehicle you use has not got a plate it will not have been licensed.
2. If the vehicle you use has not been licensed then the driver and the vehicle would not have been vetted. This means that the driver and the vehicle may not be suitable for carrying members of the community.
3. If the vehicle is unlicensed it means that the insurance is invalid.
4. If the driver carries more than the number of passengers as shown on the plate they are breaking the law.
5. If the licence has passed the expiry date shown it means that the insurance would be invalid.

## WHAT SHOULD TAXIS BE DOING?

Below are some of the rules that you should be aware of:

- ◆ Drivers must not beckon any person to hire their cab by calling out or otherwise.
- ◆ Drivers must present a clean and tidy standard of dress.
- ◆ Drivers must behave in a civil and orderly manner.
- ◆ Hackney Carriages must display a table of fares.
- ◆ Drivers must wear their photographic identification badges.
- ◆ All Taxis must be Non-Smoking
- ◆ Drivers must take the shortest possible legal route.
- ◆ Drivers must assist with the loading and unloading of a reasonable quantity of luggage.

## FAIR FARES?

Yellow plated vehicles must have a meter fitted, which is usually in the dash-board area and is black with illuminated red writing and numbering. When you get into the vehicle the meter should say "For Hire". When your journey commences the roof light should switch off and the meter should start to calculate the cost of the journey.

Blue plated vehicles sometimes have a meter. If the meter is on when you get into the vehicle the driver can only charge the fee or less, which is shown on that meter at the end of the journey.

 <b>Melton Borough Council</b>		<b>HACKNEY CARRIAGE TABLE OF FARES</b>	
<b>Daytime Rate (7am to 11pm) for up to 4 passengers</b>		<b>TARIFF 1</b>	
For the first ½ mile For each mile thereafter Waiting rate		£2.50 £1.40 £15.00 p/hr	
<b>Night-time Rate (11pm to 7am) for up to 4 passengers</b>		<b>TARIFF 2</b>	
For the first ½ mile For each mile thereafter Waiting rate		£3.00 £1.83 £20.00 p/hr	
<b>a) Christmas Eve &amp; New Years Eve Rate for up to 4 passengers</b> <b>b) Daytime Rate (7am to 11pm) for more than 4 passengers</b>		<b>TARIFF 3</b>	
For the first ½ mile For each mile thereafter Waiting rate		£4.00 £2.16 £15.00 p/hr	
<b>a) Christmas Day, Boxing Day, New Years Day; Good Friday, Easter Sunday, Easter Monday; Early May Bank Holiday, Spring Bank Holiday, Summer Bank Holiday</b> <b>b) Night-time Rate (11pm to 7am) for more than 4 passengers</b>		<b>TARIFF 4</b>	
For the first ½ mile For each mile thereafter Waiting rate		£5.00 £2.80 £30.00 p/hr	
<b>EXTRA CHARGES</b>			
For each animal Guide dogs and listening dogs <b>MAXIMUM SOILING CHARGE</b>		£1.00 FREE <b>£100.00</b>	
<p style="text-align: center;"> <b>In the event of any complaint please contact the Licensing Section at Melton Borough Council on 01664 502502 or visit <a href="http://www.melton.gov.uk">www.melton.gov.uk</a> for more information.</b> </p>			