

ANNUAL CANVASS QUESTIONS AND ANSWERS

Frequently asked Questions

My details are exactly the same as last year – can I use the telephone, internet or ext message service?

YES you can, all three services are easy to use, and have your registration form with you when using any of these services as you will need to enter the two part security code as part of the process, but remember NOT to post back your registration form as well.

I have read the notes on the registration form but still don't understand what the Edited Register is.

The Edited Register is separate from the voting register but is compiled from the details supplied on the Registration Form. The Edited Register is available for general sale and can be used for any purpose. The Edited Register can be bought by any person, company or commercial organisation and can be used for commercial activities such as marketing. If you do not want your details used in this way put a tick in the box against your name. If you have told us previously that you DO NOT want your details used in this way, there will be a pre printed tick against your name in the column headed 'Edited Register' on your Canvass Registration Form.

I would like my details to be on the Edited Register but there is a tick in the box against my name.

If there is a pre printed tick against your name and you would like to be on the edited register, please cross out the tick and we will amend our records accordingly.

I need to make some changes to the details on the Canvass Form, can I use the telephone, internet or text message service?

NO – if you need to make any changes to the details you must amend the form, sign it and return the form in the freepost envelope provided.

The form has the names of the previous occupiers of my house – should I forward it to them?

NO- the form is meant for your household, cross out any incorrect names on the form and add the names of all household members who are eligible on the blank lines.

I expect to be moving in the next few weeks – what should I do?

Wait until you are sure where you will be on the 15th October, if you will still be at this address complete and return the form or use the freephone, internet or text service. If you will have moved by 15th October then delete your own

details and leave the form for the new occupants and remember to complete a form at your new address.

My son/daughter is at university this year, should I include their name on the form?

Students may register at both home and a college address but may only vote once at the same election. As students tend to move often it is probably safer to include their name on the register for their home address.

My son/daughter is 16/17 – should I include their name on the form?

If they will be 18 by not later than 30 November 2011 they should be included on the form, they may then vote as soon as they reach 18.

I have already registered, why have I been sent a reminder form?

If you have recently registered there may have been a overlap between your information being processed and the reminder form being printed, if it has been a while since you registered then contact the office and we will check our records.

I have just completed a Rolling Registration Form to add my details to the Register do I have to still complete this form?

Yes – as the information from your rolling registration form may have not been carried form to the canvass register.