

HOW DO I ACCESS THE IDVA SERVICE?

If you are male/female living in Leicester or are male and living in Leicestershire or Rutland, call:

DVIRP 0116 255 0004

Monday to Friday 10.00am – 3.00pm

If you are female and living in Leicestershire or Rutland, call:

Women's Aid

Leicestershire Limited 0116 242 6440

Monday to Friday 9.00am – 9.00pm

or, at your request:

You may be referred by another agency, including the Police, Housing, Victim Support or Children's Services (only with your given consent).

If you are experiencing domestic violence, but do not wish to access this service, you can still get support from the **DVIRP Helpline: 0116 255 0004**

Monday to Friday 10.00am – 3.00pm

Monday to Thursday 7.00pm – 9.00pm

Saturday 10.00am – 2.30pm

Sunday 12.00pm – 3.00pm

Out of these hours, you can ring the National Domestic Violence Helpline on:

0808 2000 247 (24 hours).

www.womensaid.org.uk



Interpreting Service Available.

"I felt much safer and stronger after meeting an IDVA. I cannot thank them enough for their help and support"

We aim to offer each victim continuity of care and support.

We aim for all contact and support to be provided by the same IDVA, where possible.



DVIRP

(Domestic Violence Integrated Response Project) is a registered Charity (no. 1122344) PO BOX 7675, Leicester, LE1 6XY

Tel : 0116 255 0004

Fax : 0116 254 3478

www.dvirp.co.uk



W.A.L.L.

(Women's Aid Leicestershire Limited) registered with the Registrar of Friendly Societies, Reg. no. 26978R PO Box 7067, Leicester, LE1 7WB

Tel : 0116 242 6440

Fax : 0116 242 6470

www.wa-leicester.org.uk

If you require this leaflet in another format, please contact us.

Struggling to be heard?...



...Let us be your voice



**LEICESTER, LEICESTERSHIRE & RUTLAND
INDEPENDENT DOMESTIC
VIOLENCE ADVISORY SERVICE**

Crisis intervention, advice & advocacy service for anyone experiencing domestic violence.

DVIRP WALL
0116 255 0004 / 0116 242 6440

What is Domestic Violence?

Domestic violence involves the misuse of power and is based on a range of control mechanisms. This can result in physical sexual, psychological, social or economic abuse. These forms of abuse can come from a partner, ex-partner, carer or one or more family members in an existing or previous relationship. Domestic violence occurs regardless of age, gender, sexual orientation, religious, cultural or political beliefs, ethnicity, disability, HIV status, class or location.

There are many forms of abuse, e.g.

Physically beaten/injured

Intimidation

Isolation from family/friends

Degraded and humiliated

Sexually abused

Treated without respect

Allowed no control over money

Forced marriage

***One in four women,
and one in six men,
will experience Domestic
Violence/Abuse at some
time during their lives***



WHAT IS THE IDVA SERVICE ?

We are Independent Domestic Violence Advisors (IDVA) and we provide crisis intervention, advice and support. We offer this to victims who are experiencing domestic violence, with a priority given to their safety and that of their children.

We are an independent, professional and confidential service. We act as advocates on your behalf, exploring your legal options and/or supporting you through the court system. We can liaise with agencies such as Housing Options, Crown Prosecution Service, the Police, Solicitors, etc, with you or on your behalf.

We aim to encourage and empower you, enabling your interests to be heard by service providers and other relevant organisations. We provide advice and information about the range, effectiveness and suitability of options; to improve your safety and that of your children.



How can the IDVA Service help me ?

- Crisis intervention, information and support, explaining your rights and options.
- Helping you to stay in your own home if you wish to, ensuring it is safe and secure – exploring the option of having extra security measures at home.
- Helping you to develop a personal safety plan to reduce level of risk.
- Speaking to other agencies for you or with you.
- Supporting you with legal matters, including attendance at court, solicitors appointments and immigration advice if necessary.



What can I expect?

1. Once we have received a referral to the IDVA service we will contact you to obtain more information and discuss your support needs.
2. We will inform you of your rights and options concerning housing and the legal process, explaining the effectiveness of criminal and civil remedies.
3. We can help you to develop a personal safety plan and discuss all safety options.
4. We aim to be a single point of contact, liaising with other agencies on your behalf.
5. If we cannot help you, we will refer you on to another agency for support, wherever possible.