# **Place Priorities**

This Committee is responsible for the following services:

## Regulatory Services incorporating Environmental Health

The inspection of commercial premises for food hygiene and safety related issues and/or health & safety; infectious disease control and food poisoning investigations. Pollution issues including the assessment of air quality and contaminated land and the issuing and assessment of pollution prevention permits. Investigation of nuisances, incorporating the assessment of planning applications to avoid future nuisance issues. Environmental enforcement including fly tips and littering offences. The registration of, and compliance with, various licences issued to businesses, including taxis. The investigations of private and rented housing related complaints, the oversight of disabled facilities grants in owner occupied homes and the private rented sector. The enforcement of the Public Spaces Protection Order.

#### **Pest Control**

This service is no longer available to the general public and is only retained for use on the Council's own buildings. In addition very occasional use by authorised officers who are able to access this minor service whilst assisting their most vulnerable clients.

#### **Public Conveniences**

In 2019/20, the new public conveniences at St Marys Way and Wilton Road opened operations and further steps have been taken to combat anti social use. The former non-operation public conveniences at Wilton Road and Park Lane have been sold at auction in 2021/2022 resulting in a combined capital receipt for the council of £166k

# Waste Management (waste and recycling)

The Waste Management services is currently provided through an integrated waste management contract by Biffa Municipal Plc for the management, collection and recycling of household waste. From October 2018 a new contract commenced which also covers the management and collection of household refuse and recycling material.

The core waste services being provided throughout the Borough consist of an alternate weekly wheeled bin collection service. The alternate weekly collection service typically sees a black 240 litre wheeled container for refuse and a brown one for co-mingled recyclable materials each being collected every other week. Around 6% of households cannot use wheeled bins and are therefore provided with similarly coloured plastic sacks for their waste and recycling.

Householders co-mingled recyclable materials can also be deposited for collection at any one of a network of permanent mini recycling sites located throughout the Borough

Co-mingled recyclable materials currently collected are:

- paper and card;
- glass containers (all colours);
- mixed cans and tins— both steel and aluminium including aerosols and foil
- plastic of all types
- tetrapack cartons
- telephone directories
- small electrical items
- textiles

Residents can have their household garden waste collected by subscribing to a Biffa managed 'Green Waste club'. Customers can upon request purchase 'one off' use 'biodegradable' plastic sacks for the disposal of their garden waste, at the time of purchase they are informed of the collection details which in general means they are collected during the same weeks as their area receives its Green waste club collections.

#### Refuse Associated & Miscellaneous Waste Services

Biffa Municipal plc also remove all fly tipping, undertake bulky waste item collections, assist with the winter gritting programme, provide a clinical waste collection service, attend Road Traffic Accidents and / or spillage incidents upon request to assist with debris and highway clearances, remove dead animals from public, relevant land and highways.

#### **Environmental Cleansing**

The provision of cleansing and street cleaning services (both manual and mechanical) for all public highway and Council owned relevant land and open spaces to which the public have access within the Borough. This covers approximately 860km of highway, and 20 hectares of open areas. Also included is the servicing of over 200 litter and dog bins distributed widely throughout the Borough.

## **Open Spaces**

The service provides for the green infrastructure maintenance and development of open spaces together with a number of environmental amenities within the Borough for which the Borough council is responsible.

## **Land Drainage**

Ensure timely and appropriate response to flooding emergencies in co-ordination with other agencies and organisations. Dealing with minor problems on ordinary watercourses i.e. routine and regular inspections or site visits to known problem spots and sensitive areas. Undertaking both home and site visits to concerned residents in flood sensitive areas and ensuring Riparian responsibilities are understood and upheld as and where required and assist with filling and delivering sand bags to householders with potential flooding problems and assist with the clearance of drainage channel trash screens in known flood sensitive areas. The Environmental Maintenance team assist the service with intensive maintenance of those sensitive areas to ensure bankside vegetative growth does not impede water flows or compound potential flooding incidents.

#### Car Parks

Provision and maintenance. This service is self-supporting and the approximate number of spaces available in car parks for which charges are made are:

Short Stay car park	Number of	Long Stay car park	Number of
	spaces		spaces
Wilton Rd	150	Scalford Road	199
Burton St – Annex	30	Burton St	131
St Mary's Way	118	Mill St	45
Chapel St	103	Parkside (Saturday	72
-		only)	
Waterfield Leisure Centre	96		
Total Short Stay	497	Total Long Stay	447

Users of Waterfield Leisure Centre receive 100% refund on car park charges during centre opening times. Additional car parking is also provided for the Cattle Market users on a Tuesday.

#### **Cattle Market**

Melton Mowbray Cattle Market is a 7 hectare site within the town boundary which has a number of activities on various days of the week. The livestock market is of national significance in terms of livestock sales and is of strategic importance to the economy and identity of Melton Mowbray. Activities are in the main, related to agriculture (sale of sheep, cattle, pigs, goats, small birds and game) together with a Farmers Market and agricultural vehicle sales. Other activities are antique and collectors fairs and Sunday Market in order to recognise the growing diversification of the site. There is also the exhibition hall which holds events and exhibitions; and the refreshment rooms. The returns from both of these are based on turnover rent.

The redevelopment of the main auction centre was completed in April 2017. This provides 4,295 sq m of modern cattle pens and auction facilities. Melton Borough Council is working on redevelopment proposals for the southern part of the site. Melton Borough Council agreed terms with Gillstream on a 20 year lease from 2017 for the main cattle market; which has provided the operator Gillstream with the confidence required to progress their plans to develop a brewery on the southern site under a lease agreed from 2017 to 2027, Round Corner Brewery has now been trading since 2018 and has since been followed by a gin distillery in 2022, Brentingby Gin. Under the banner of The StockYard, recently launched as the new brand for the southern site, the concept of a Food Enterprise Centre continues to gather momentum, with the Feast & the Furious being the latest significant addition, selling smoked foods.

Throughput	2015-16	2016-17	2017-18	2018-19	2019-20	2020-21
	No.	No.	No.	No.	No.	No.
Horses	115	626	449	0	1	0
Cattle	10,684	10,394	9,353	7,063	9,233	22,667
Calves	8,405	11,063	12,543	15,000	11,119	5,526
Goats	351	338	229	377	561	366
Sheep	123,687	139,567	131,429	129,591	150,125	175,961
Pigs	3,075	2,745	2,554	2,576	2,491	2,099
TOTAL	146,317	164,733	156,557	154,607	173,530	206,619

The council is intending to sell a development site to the north end of the cattle market, and will appoint an agent in May 2022 to market an initial parcel of land of 1.65 acres in order to generate a significant capital receipt.

## Environmental Maintenance (EMT)

The Environmental Maintenance Team was formed early in 2006 and is responsible for all ground maintenance works to the external areas of most Council owned and responsible sites including: grass cutting, shrub bed & tree maintenance, Melton Mowbray's formal hanging baskets and planter floral displays and a wide range of street scene and small building works activities on Council land both within the town and throughout the Borough. It is responsible for

Street nameplate renewal, maintenance and installation throughout the Borough and manages most of Melton Mowbray's street furniture, heritage lighting, benches, bollards and barriers along with a small number of public footpaths that are maintained within the town. The Council's play areas and open recreational sites also fall under this sections management and development.

The EMT service also covers the management and development of Melton Country Park and Council Cemetery Service. Sites that are sensitive to land drainage issues are also inspected and maintained accordingly and the service, as a whole covers the Council's duty and responsibility in regards to general arboriculture, general horticulture and floristry.

## **Development Control**

Processing of Planning Applications to ensure the development needs of the Borough are met (including supporting the business community towards the delivery of growth and sustainable development, securing of improved outcomes, affordable housing and developer contributions to infrastructure), planning enforcement, giving of advice to prospective developers about the need for permission, the factors affecting whether permission will be granted and planning law, policy and procedures.

## **Building Control**

Building Control is principally a service to ensure health and safety standards apply to building work, energy saving provisions are attained and premises are fully accessible for use, through the application of National Building Regulations. This includes the processing of Building Regulation applications for approval under The Building Regulations, site inspections of building work to ensure compliance with The Building Regulations, advice to developers on achieving compliance with the Building Regulations, dealing with dangerous structures, demolitions and street naming and numbering. Building Control also carry out energy assessments on existing dwellings. Since April 1st 2022 the provision of Building Control services for Melton has been provided through the Leicestershire Building Control Partnership managed by Blaby Council with Board oversight by members of each participating local authority.

# **Planning Policy**

This service has a key role in delivering the regeneration and sustainable growth of the Borough through the following functions:

- To prepare and review the Melton Local Plan
- To prepare and review supplementary planning documents and other guidance to provide interpretation of aspects of local plan and national policy
- Procure and prepare relevant evidence to support the preparation and review of the Local Plan
- Support Parish Councils and others in the preparation of Neighbourhood Development Plans
- To provide policy input and evidence to inform the determination of planning applications
- To undertake related tasks, e.g. the AMR, SHLAA, IFS, Housing Delivery Action Plan, monitoring the 5 Year Housing Land Supply.
- Monitor and contribute to national, regional and other strategic policy guidance, and other
  proposals and policies prepared by other authorities that could be expected to affect the
  planning of the Borough;
- Submit comments and representations as appropriate in respect of other authorities development plan documents

- Complete statistical returns related to the use and development of land, as required by the Government.
- Review and survey the principal social, environmental and economic characteristics of the Borough and the size, composition and distribution of its population; and
- Maintain and keep up to date a Brownfield Land Register and a Self Build and Custom Build Register.

#### **Economic Development**

The prosperity and well-being of the community is largely determined by the state of the local economy. The Council recognises that it has an influencing and intervening role to play, ensuring that we deliver sustainable and inclusive growth across the whole of the borough. In times of rapid change, global competition and uncertainty in the marketplace, the work undertaken by the council is vital to strengthen growth and harness success in our local economy.

The service looks to support sustainable growth throughout the borough and, by working with partners, develop programmes and projects that support residents, businesses and the local workforce by providing opportunities that enhance the boroughs overall economic wellbeing. This is provided in numerous ways such as; delivering business support and signposting, submitting bids for funding of key projects in the area, delivering regeneration and tourism projects and also creating and promoting attractive inward investment opportunities. Overall this service plays a critical role in delivering the Council's growth agenda.

#### **Town Centre Management**

The main role of Melton's town centre management is to explore, develop and implement projects and events that enhance the vitality of the town centre to create a more attractive place to work, visit and live in. The Christmas Lights switch on, in conjunction with a full Christmas campaign, helps create a vibrant town centre. Increasing consultation with traders, businesses and other key partners joint initiatives is monitored by members to increase the profile and attractiveness of the town centre.

#### **Tourism**

The tourism service aims to deliver and strengthen the Council's commitment to the development, marketing, and management of tourism related activity to deliver sustainable and inclusive growth in Melton. The Destination Management Plan and the Melton Story action plan identifies the key projects and provides the strategic direction for innovative and joined up approach that supports the delivery of Melton's future development through the Discover Melton Brand, place-based website, and events programme. The Discover Melton Brand aims to build awareness that will help boost the visitor economy by working together with local businesses, hospitality, and tourism partners. Discover Melton will support both the delivery of Melton's Destination Management Plan and the wider Leicester and Leicestershire Tourism Growth Plan, to ensure there is greater cohesion by working together to support the wider area.

# **Private Sector Housing Renewal**

Disabled Facilities Grants are available to provide disabled occupiers with aids and adaptations to their properties. Government support is available for disabled facilities grants via a specified capital grant. This service is now delivered by the Lightbulb Team on a delegated basis by Blaby DC on behalf of MBC. This is on a partnership basis with other Councils, the County Council and NHS bodies to provide a more comprehensive, coherent, service.

# **Industrial Estates**

The Council own 20 Industrial properties at Snow Hill, Melton Mowbray which are let out to Tenants for running small business operations – one of the units is used for internal occupation by Melton Borough Council.

## Licensing

Implementation of the Council's Licensing responsibilities to secure the licencing objectives and contribute to Council priorities. Processing of Licensing Act 2003, Gambling Act 2005, Hackney Carriage and Private Hire Licences and other miscellaneous licensing and registration applications (caravan sites, scrap metal dealers, animal welfare etc) and their enforcement where necessary and justified.